

**[WELCOME TO
Merrindale Medical Centre Croydon South](#)**

[ABOUT US](#)

Merrindale Medical Centre is a new clinic in the heart of Croydon South. Merrindale Medical Centre offers excellent service to the community as well as providing a friendly and pleasant environment for patients and staff. The Registered Nurses work with Doctors to help them attain the best possible results in patients' health. Merrindale Medical Centre has the convenience of a pathology collection room on site and a number of extended hour pharmacies close by. With the added convenience of our online appointment booking system, patients can book an appointment, and leave valuable feedback, which will enable us to continually develop and improve our services.

Opening Hours:

8am-7PM Monday-Friday

9am-12PM Saturday

Closed Sunday

Billing:

Bulk Billing for all patients with a valid Medicare Card.

A fee will apply for private patients.

Contact Details:

516 Dorset Rd, Croydon South, Victoria

Phone: 9725 1866 Fax: 97255 1880

email: admin@merrindalemedicalcentre.com.au

Translating & Interpreting Services (TIS) is also available at this clinic on 131 450.

[LOCATION](#)

Travel to clinic

By Public Transport

Access to the clinic is available most directly by bus. A bus stop is conveniently located in front of the clinic on Dorset rd. 737 Bus.

Car Parking

Car Parking is available free of charge on the Medical Centre premises. Disable access to enter the building is via the main entrance. More parking is available on side streets if necessary

[FOR YOUR NEAREST PHARMACIES](#)

Merrindale Pharmacy

514 Dorset Rd
Croydon South
Phone: 9723 3366
Fax: 9723 3366



Arndale Pharmore Pharmacy

Shop 20/21, 224 Mount Dandenong Rd
Croydon. 3136
Phone: (03) 9723 6222
Fax: (03) 9723 6222

Priceline Pharmacy Heathmont

162 Canterbury Rd
Heathmont. 3135
Phone: 9729 4545
Fax: 9729 4755

Chemist Warehouse Lilydale

33 Hutchinson Street , Lilydale Marketplace,
Shops T8 & T9 Stockland
Lilydale. 3140
Phone: 97352511
Fax: 9737 2544

FOR YOUR NEAREST HOSPITALS

TREATMENT ROOM

In our treatment room we offer a number of services and perform a variety of procedures, with our qualified nurses.

We have equipment or supplies for the following procedures:

ECG's	Pathology Collection	Dressings
Immunisations	Asthma Treatment	Plastering
Ear Syringing	Minor Procedures	Suturing
Spirometry's	Travel Vaccines	Flu Shots
Mole Removal	Wart Treatment	

And much more....

DIAGNOSTIC IMAGING

We refer to a number of radiology facilities in the surrounding areas:

YPS Imaging

19, Manchester Road,
Mooroolbark. 3138

Phone: 03 8736 9291

Fax: 03 9727 5087

Uniradiology

155-161 Scoresby Road

Boronia. 3155

Phone: 03 9729 2258

Fax: 03 9729 2998

MIA Radiology

320 Mt Dandenong Rd

Croydon. 3136

Phone: 9725 2611

Fax: 03 9723 6664

110 - 114 Mount Dandenong Road

Ringwood. 3134

Phone: 9871 7888

Fax: 9871 7899

LOCAL MEDICARE OFFICE DETAILS

Shop L108 Eastland Shopping Centre

171 Maroondah Highway

Ringwood. 3134



At Merrindale Medical Centre we have on-site pathology services using Dorevitch Pathology. We collect specimens if they are referred by a doctor that practices within our clinic or you are a patient of Merrindale Medical Centre.

If your doctor considers it necessary for you to have tests, you will be given a pathology request form. Pathology request forms need to be presented to our receptionists and you will be called in as soon as our nurses are available.

No appointment is necessary but please be aware that some tests require prior preparation such as fasting, which may take an extended period of time to complete. Please discuss with

your doctor or a staff member prior to attending the testing. **All tests will be Bulk Billed where possible but specialist testing may incur a fee.**

Fasting Blood Tests

NO food or beverages from Midnight the night before your test.

NO breakfast, tea or coffee until after your test.

NO smoking or chewing gum.

You may drink water ONLY

Caution - Do not fast for longer than 14 hours.

ANTENATAL CARE

Initial Consultation

Routine blood tests and an ultrasound (if unsure of dates) should be organized. A discussion should take place about who the patient would like to see for their pregnancy i.e. obstetrician, shared care GP with obstetrician or midwives at Eastern Health.

Second Consultation

Patient will attend to discuss all the routine blood test results. A referral to their preferred person/hospital can be done now. An ultrasound referral should also be done ready for their 12 week ultrasound. Discuss combined first trimester screening (downs syndrome testing) with the patient. If the patient agrees to go ahead – the blood test needs to be done between 9 – 12 weeks 6 days gestation. An ultrasound needs to be performed between 11 weeks 3 days and 13 weeks 6 days gestation. All results will be sent to Maternal Serum Screening who will issue you with a report once finalized. They do charge a fee.

Afterwards

The obstetrician/shared care GP/hospital will generally arrange any further testing after this. For example: Morphology scan (18-22 weeks), GTT (26–28 weeks), Anti D testing if necessary and GBS swab/antibodies if required.

IMMUNISATIONS & VACCINATIONS

Childhood Immunisations

Please bring the child's maternal health book so all immunisations can be recorded.

Immunisations are given at:

- 2 Months of Age
- 4 Months of Age
- 6 Months of Age
- 12 Months of Age
- 18 Months of Age
- 4 Years of Age

Immunisations of Secondary School Students

Year 7

Year 10

Pregnancy

Rubella non-immune women planning pregnancy or shortly after delivery.

Influenza & Swine Flu

Annually. Discuss your options with your doctor.

Travel Vaccinations

As needed. Discuss with your Doctor

COMMUNICATION, RECALLS AND REMINDERS

To obtain the results of your pathology and scans and all other reports; you must see a doctor first to obtain them. Your results can also be transferred to other allied health members under your consent. Staff members of Merrindale Medical Centre will not give results over the phone and will only recall you when your test results are urgent. It is your own duty to follow up your own results.

Reminder letters will be sent or at times through a phone call. Please make sure that your details are up to date.

If we are unable to answer any of your queries over the phone with a reception staff; a nurse or the relative staff will call within 24 hours.

AFTER HOURS ARRANGEMENT

Our After Hours Service can be obtained by calling Doctor on **13 26 60**. A summary of your consultation will be faxed to the clinic the following day.

PRIVACY POLICY

At Merrindale Medical Centre; by attending the clinic you consent to your personal information being collected and stored. Your information is strictly confidential and only accessible to staff of Merrindale Medical Centre and allied health members under your consent.

For full outline of our privacy policy; please ask receptionists at the front desk or have a look at our website at

<https://www.merrindalemedicalcentre.com.au/>

MEDICAL RECORDS

At Merrindale Medical Centre we will obtain your records for 10 years.

To obtain or transfer you medical records, please ask the reception staff. It may take up to 2 weeks to obtain or transfer your files.

COMPLAINTS

At Merrindale Medical Centre we take complaints very seriously and acknowledge that it is an important source of customer feedback.

If you would like to make a complaint please talk to the reception staff. Under the Health Services Act 1987 people with complaints should try to resolve them directly with the health service provider.

If a satisfactory outcome is not achieved then complaint can be directed to the Health Services Commissioner for action by calling 03 8601 5200

PRIVATE FEES

TO BE PAID ON THE DAY PRIOR TO SEEING THE DOCTOR.

Standard Consultation*	\$70.00
Taxi Licence & Commercial Licence Medical	\$120.00
Police Medical	\$120.00
Uber Driver Medical	\$120.00
Vic Roads Medical	\$90.00
Pre-Employment Medical	\$120.00
Medical Insurance (Depending on what's involved)	\$120.00
Any Pre-Employment Medical Not Our Forms	\$90.00 P/Page
Centrelink Medical Reports	Bulk Billed
Procedure Materials	\$50-135

***For Non-Medicare Card Holdersz**